

SUBJECT: CNP-M-A102424-01 CNP Experiencing Transaction Processing Issue - Initial

NOTICE DATE: October 24, 2024

NOTICE TYPE: CNP-M-A102424-01 - Initial

DAYS AFFECTED: October 24, 2024

SHORT DESCRIPTION: CenterPoint Energy is experiencing a transaction processing issue.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy is experiencing a transaction processing issue. All Market Participants should take note of the following:

- CNP teams are working on the issue and will have additional information as it becomes available.
- **No action from market participants is needed at this time.**

ADDITIONAL INFORMATION: Additional information and updates will be provided as it becomes available.

CONTACT: If you have any lights out issues that need to be addressed, please contact your assigned account manager.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC